Reporting Period January to December 2017 DeceDeDecem



Annual Progress Report

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| Social Health Protection Project |
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**{Social Health Project}**

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Section

1

# Project Overview

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| 1. Project at a glance:   (A brief summary of the project, its objectives, geographical coverage, expected outcome etc.)   1. Project update:   Brief description of key progress made so far (major milestones only)   1. Financial summary: 2. Total project budget: Pak Rs. ………….. … 3. Total project expenditure incurred to date: Pak Rs. ………….. … 4. Project expenditure during reporting quarter: Pak Rs. ………….. … 5. Project funds allocated for next quarter: Pak Rs. ………….. … |

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# Progress and achievements

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| Give detailed description of the progress against project milestones as following list (but not limited to it, add other milestones if needed)   1. **Population coverage**:   {the coverage of eligible population (numbers and percentage) and also the number of households from general population who were enrolled in the scheme}   1. **Empanelment of health facilities**:   Five hospitals empaneled in District Gilgit and providing credit facility to the insured members.  Empanelment of both (DHQ & City Hospitals) Government setup. Construction of facilitation desk at the both Government Hospitals.   |  |  |  | | --- | --- | --- | | **CREDIT ARRANGEMENT FOR SHP MEMBERS** | | | | | **S.No.** | **Hospital Name** | **Remarks** | | 1 | Aga Khan Medical Centre Gilgit | Credit facility available | | 2 | Sehat Foundation Hospital Danyore. | Credit facility available | | 3 | Family Health Hospital, Zulfiqarabad | Credit facility available | | 4 | DHQ Hospital – Gilgit | Credit facility available | | 5 | City Hospital - Gilgit | Credit facility available |  1. **Service delivery**:   Detail of services availed by insured patients (total admissions, segregation by causes of admission, gender and age group of patients, type of health facilities (public or private) etc.   |  |  |  |  |  | | --- | --- | --- | --- | --- | | **S.No** | **Causes of Admission** | **Gender** | **Age Group** | **Hospital Name** | | 1 | Calculus, kidney | Female | 26 | Private | | 2 | CVA | Male | 61 | Private | | 3 | Appendicitis, acute w/o peritonitis | Female | 15 | Public | | 4 | Appendicitis, acute w/o peritonitis | Female | 14 | Public | | 5 | INTESTINAL FIBROSIS | Female | 45 | Public | | 6 | Appendicitis, acute w/o peritonitis | Male | 16 | Public | | 7 | Asthama | Female | 19 | Public | | 8 | Appendicitis, acute w/o peritonitis | Female | 14 | Public | | 9 | PNEUMONIA | Male | - | Private | | 10 | PNEUMONIA | Female | 72 | Private | | 11 | Fracture lower arm, healing, aftercare | Female | 17 | Private | | 12 | Sepsis, neonatal | Male | 2 | Public | | 13 | Post H pain/Br. Asthma | Female | 42 | Public | | 14 | Hypertension, benign | Female | 40 | Public | | 15 | Hypertension, benign | Female | 41 | Public | | 16 | Abscess of breast, postpartum | Female | 35 | Public | | 17 | Appendicitis, acute w/o peritonitis | Female | 7 | Public | | 18 | Undescended testis | Male | 11 | Public | | 19 | COPD, NOS/LRTI | Female | 41 | Public | | 20 | Lt Orchitis | Male | 51 | Public | | 21 | Br.Asthama/LRTI | Female | 35 | Public | | 22 | Cervical Mass/ | Female | 50 | Public | | 23 | Appendicitis, acute w/o peritonitis | Male | 49 | Public | | 24 | Appendicitis, acute w/o peritonitis | Male | 17 | Public | | 25 | LSCS(PROM) | Female | 40 | Public | | 26 | Asthama | Female | 35 | Private | | 27 | Appendicitis, acute w/o peritonitis | Female | 32 | Private | | 28 | CVA /IHD | Female | 67 | Public | | 29 | HEAD INJURY | Female | 46 | Public | | 30 | Appendicitis, acute w/o peritonitis | Female | 12 | Public | | 31 | Appendicitis, acute w/o peritonitis | Female | 16 | Public | | 32 | Diarrhea, NOS | Female | 17 | Public | | 33 | Cellulitis/abscess, unspec. | Male | 42 | Public | | 34 | Fracture lower arm, healing, aftercare | Female | 53 | Public | | 35 | intussusception | Female | 5 | Public | | 36 | LSCS | Female | 35 | Public | | 37 | Intestinal obstruction, unspec. | Female | 10 | Public | | 38 | Appendicitis, acute w/o peritonitis | Female | 17 | Public | | 39 | Fracture lower arm, healing, aftercare | Male | 82 | Private | | 40 | PEptic ulcer disease, unspec. w/o obstruction | Female | 46 | Private | | 41 | Polyp, nasal cavity | Female | 14 | Private | | 42 | PNEUMONIA | Male | 17 | Private | | 43 | Appendicitis, acute w/o peritonitis | Female | 20 | Public | | 44 | Appendicitis, acute w/o peritonitis | Male | 12 | Public | | 45 | Appendicitis, acute w/o peritonitis | Female | 16 | Public | | 46 | Appendicitis, acute w/o peritonitis | Female | 32 | Public | | 47 | Appendicitis, acute w/o peritonitis | Male | 15 | Public | | 48 | COPD | Female | 70 | Public | | 49 | PNEUMONIA | Male | 2 | Public | | 50 | Appendicitis, acute w/o peritonitis | Female | 15 | Public | | 51 | Mass Left Chest | Male | 21 | Public | | 52 | Appendicitis, acute w/o peritonitis | Female | 12 | Public | | 53 | Appendicitis, acute w/o peritonitis | Female | 12 | Public | | 54 | Appendicitis, acute w/o peritonitis | Female | 21 | Public | | 55 | Appendicitis, acute w/o peritonitis | Female | 10 | Public | | 56 | Appendicitis, acute w/o peritonitis | Male | 9 | Public | | 57 | Appendicitis, acute w/o peritonitis | Male | 9 | Public | | 58 | PNEUMONIA | Male | 2 | Public | | 59 | Appendicitis, acute w/o peritonitis | Female | 8 | Public | | 60 | COPD | Female | 70 | Public | | 61 | Appendicitis, acute w/o peritonitis | Male | 12 | Public | | 62 | Ac.Bronchitis | Female | 9 | Public | | 63 | Appendicitis, acute w/o peritonitis | Female | 16 | Public | | 64 | Abscess, bursa | Male | 65 | Public | | 65 | Intestinal Ascariasis | Female | 15 | Public | | 66 | Asthma, unspec. w/ acute exacerbation | Female | 35 | Public | | 67 | Asthma, unspec. | Female | 15 | Public | | 68 | Ac.Bronchitis | Male | 5 | Public | | 69 | Urinary tract infection, antepartum | Female | 28 | Public | | 70 | Appendicitis, acute w/o peritonitis | Male | 10 | Public | | 71 | Molar Pregnancy | Female | 42 | Public | | 72 | Premature labor, delivered | Female | 32 | Public | | 73 | Pleuar Effusion | Female | 51 | Private | | 74 | Leukocytopenia, unspec. | Female | 35 | Private | | 75 | Septic shock | Female | 50 | Private | | 76 | MI, acute, unspec. | Female | 49 | Private | | 77 | Diarrhea/Blood in Stool | Female | 13 | Private | | 78 | MI, acute, unspec. | Female | 65 | Private | | 79 | Appendicitis, acute | Male | 13 | Public | | 80 | Appendicitis, acute | Female | 13 | Public | | 81 | Asthma, unspec. | Female | 12 | Public | | 82 | Appendicitis, acute | Female | 12 | Public | | 83 | FTP e Failed Induction/PIH | Female | 26 | Public | | 84 | CVA | Female | 70 | Public | | 85 | Tonsilitis Ac | Male | 21 | Public | | 86 | Appendicitis, acute w/o peritonitis | Female | 13 | Public | | 87 | Abdominal Pain | Female | 5 | Public | | 88 | Appendicitis, acute w/o peritonitis | Female | 23 | Public | | 89 | Appenicitis/Ovarin Cyst | Female | 21 | Public | | 90 | Astma acute | MALE | 45 | Public | | 91 | Appendicitis, acute w/o peritonitis | Female | 17 | Public | | 92 | Hernia, inguinal, NOS, unilateral | Female | 30 | Public | | 93 | Abscess, perianal | Female | 12 | Public | | 94 | Appendicitis, acute w/o peritonitis | Female | 15 | Public | | 95 | PNEMONIA | Male | 3 | Public | | 96 | Appendicitis, acute w/o peritonitis | Female | 13 | Public | | 97 | Appendicitis, acute w/o peritonitis | Female | 7 | Public | | 98 | Hip dislucation/Cereberal Palsy | Female | 12 | Public | | 99 | 35 wks Pregnancy Epigastric Pain | Female | 25 | Public | | 100 | Calculus, ureter | Female | 37 | Public | | 101 | Appendicitis, acute w/o peritonitis | Female | 16 | Public | | 102 | Appendicitis, acute w/o peritonitis | Female | 12 | Public | | 103 | Pregnancy e UTI/Aneamia | Female | 39 | Public | | 104 | Appendicitis, acute w/o peritonitis | Female | 16 | Public | | 105 | Appendicitis, acute w/o peritonitis | Female | 11 | Public | | 106 | PNEMONIA | Female | 2 | Public | | 107 | Appendicitis, acute w/o peritonitis | Female | 13 | Public | | 108 | Appendicitis, acute w/o peritonitis | Female | 18 | Public | | 109 | Post Appendectomy Infected Wound | Female | 17 | Public | | 110 | Ovarian Cyst | Female | 25 | Public | | 111 | Appendicitis, acute w/o peritonitis | Female | 16 | Public | | 112 | Obstructed Para Umblical Hernia | Female | 50 | Public | | 113 | Appendicitis, acute w/o peritonitis | Female | 9 | Public | | 114 | 9 WKS/ Incomplete Aboration | Female | 35 | Public | | 115 | Appendicitis, acute w/o peritonitis | Female | 35 | Public | | 116 | Appendicitis, acute w/o peritonitis | Female | 13 | Public | | 117 | Appendicitis, acute w/o peritonitis | Female | 20 | Public | | 118 | Appendicitis, acute w/o peritonitis | Male | 27 | Public | | 119 | Appendicitis, acute w/o peritonitis | Female | 10 | Public | | 120 | Bronchitis | Male | 6 | Public | | 121 | Appendicitis, acute w/o peritonitis | Female | 14 | Public | | 122 | Measles | Female | 2 | Public | | 123 | Appendicitis, acute w/o peritonitis | Female | 13 | Public | | 124 | 35 Pregnancy e P/V Bleeding | Female | 35 | Public | | 125 | Appendicitis, acute w/o peritonitis | Female | 40 | Public | | 126 | Septicemia, gram-negative, unspec. | Female | 35 | Public | | 127 | Appendicitis, acute w/o peritonitis | Male | 13 | Public | | 128 | Appendicitis, acute w/o peritonitis | Female | 12 | Public | | 129 | Appendicitis, acute w/o peritonitis | Female | 30 | Public | | 130 | Appendicitis, acute w/o peritonitis | Female | 27 | Public | | 131 | Appendicitis, acute w/o peritonitis | Male | 10 | Public | | 132 | Appendicitis, acute w/o peritonitis | Female | 13 | Public | | 133 | Appendicitis, acute w/o peritonitis | Female | 11 | Public | | 134 | Appendicitis, acute w/o peritonitis | Female | 7 | Public | | 135 | Appendicitis, acute w/o peritonitis | Female | 11 | Public | | 136 | Appendicitis, acute w/o peritonitis | Female | 15 | Public | | 137 | Appendicitis, acute w/o peritonitis | Female | 8 | Public | | 138 | Appendicitis, acute w/o peritonitis | Female | 7 | Public | | 139 | Appendicitis, acute w/o peritonitis | Female | 11 | Public | | 140 | Appendicitis, acute w/o peritonitis | Female | 36 | Public | | 141 | Appendicitis, acute w/o peritonitis | Male | 10 | Public | | 142 | Appendicitis, acute w/o peritonitis | Female | 14 | Public | | 143 | Appendicitis, acute w/o peritonitis | Female | 7 | Public | | 144 | Urosepsis/UTI | Male | 75 | Public | | 145 | Appendicitis, acute w/o peritonitis | Female | 14 | Public | | 146 | Appendicitis, acute w/o peritonitis | Male | 37 | Public | | 147 | Appendicitis, acute w/o peritonitis | Female | 8 | Public | | 148 | Appendicitis, acute w/o peritonitis | Female | 18 | Public | | 149 | Appendicitis, acute w/o peritonitis | Female | 8 | Public | | 150 | Septicemia, gram-negative, unspec. | Female | 20 | Public | | 151 | Appendicitis, acute w/o peritonitis | Female | 15 | Public | | 152 | Appendicitis, acute w/o peritonitis | Female | 15 | Public | | 153 | Appendicitis, acute w/o peritonitis | Female | 10 | Public | | 154 | Appendicitis, acute w/o peritonitis | Female | 10 | Public | | 155 | Appendicitis, acute w/o peritonitis | Female | 12 | Public | | 156 | Appendicitis, acute w/o peritonitis | Female | 10 | Public | | 157 | Appendicitis, acute w/o peritonitis | Male | 18 | Public | | 158 | Appendicitis, acute w/o peritonitis | Female | 12 | Public | | 159 | Appendicitis, acute w/o peritonitis | Female | 35 | Public | | 160 | Appendicitis, acute w/o peritonitis | Female | 10 | Public | | 161 | FTP e L.Pain | Female | 47 | Public | | 162 | Appendicitis, acute w/o peritonitis | Female | 12 | Public | | 163 | HTN/IHD | Female | 64 | Public | | 164 | Appendicitis, acute w/o peritonitis | Male | 12 | Public | | 165 | CHOLITHASIS | Female | 35 | Public | | 166 | Appendicitis, acute w/o peritonitis | Female | 10 | Public | | 167 | Appendicitis, acute w/o peritonitis | Female | 17 | Public | | 168 | Appendicitis, acute w/o peritonitis | Female | 15 | Public | | 169 | Appendicitis, acute w/o peritonitis | Male | 45 | Public | | 170 | Appendicitis, acute w/o peritonitis | Female | 18 | Public | | 171 | Appendicitis, acute w/o peritonitis | Female | 10 | Public | | 172 | Appendicitis, acute w/o peritonitis | Female | 12 | Public | | 173 | Appendicitis, acute w/o peritonitis | Female | 17 | Public | | 174 | Fracture lower arm, healing, aftercare | Male | 10 | Public | | 175 | Appendicitis, acute w/o peritonitis | Female | 20 | Public | | 176 | Appendicitis, acute w/o peritonitis | Female | 9 | Public | | 177 | Appendicitis, acute w/o peritonitis | male | 15 | Public | | 178 | Undescended testis | male | 7 | Public | | 179 | Fracture lower arm, healing, aftercare | male | 45 | Public | | 180 | Appendicitis, acute w/o peritonitis | Female | 20 | Public | | 181 | Appendicitis, acute w/o peritonitis | Female | 16 | Public | | 182 | Appendicitis, acute w/o peritonitis | Female | 13 | Public | | 183 | Appendicitis, acute w/o peritonitis | Female | 14 | Public | | 184 | Appendicitis, acute w/o peritonitis | Female | 12 | Public | | 185 | Calculus, ureter | male | 58 | Public | | 186 | Inguinal Hernia | Female | 40 | Public | | 187 | COPD | male | 44 | Public | | 188 | FTP e L.Pain | Female | 37 | Private | | 189 | FTP e L.Pain | Female | 29 | Private | | 190 | Sepsis, neonatal | MALE | - | Private | | 191 | Lt Ankale Fracture | MALE | 22 | Private | | 192 | Urinary tract infection, unspec./pyuria | Female | 62 | Private | | 193 | PEptic ulcer disease, unspec. w/o obstruction | Female | 61 | Private | | 194 | Pneumonia, unspec. | Male | 35 | Private | | 195 | Uterus, hypertrophy | Female | 67 | Private | | 196 | Calculus, kidney | Male | 57 | Private | | 197 | 35+ WKS Pregnancy e PROM | Female | 39 | Private | | 198 | PROM e Grade 3rd Mecunium | Female | 33 | Public | | 199 | Abscess, perianal | Male | 55 | Public | | 200 | Appendicitis, acute w/o peritonitis | Female | 35 | Public | | 201 | Post Appendectomy Infected Wound | Female | 13 | Public | | 202 | Appendicitis, acute w/o peritonitis | Female | 13 | Public | | 203 | Appendicitis, acute w/o peritonitis | Male | 44 | Public | | 204 | Lt.Breast cellulitis | Female | 47 | Public | | 205 | Appendicitis, acute w/o peritonitis | Female | 20 | Public | | 206 | # S/C OF HUMOR | Male | 18 | Public | | 207 | Appendicitis, acute w/o peritonitis | Female | 17 | Public | | 208 | Appendicitis, acute w/o peritonitis | Female | 20 | Public | | 209 | Post appendectomy pain | Female | 20 | Public | | 210 | Appendicitis, acute w/o peritonitis | Female | 23 | Public | | 211 | Abdominal Pain | Female | 10 | Public | | 212 | Appendicitis, acute w/o peritonitis | Female | 15 | Public | | 213 | Calculus, kidney | Female | 44 | Public | | 214 | Abscess, bursa | Female | 16 | Public | | 215 | Appendicitis, acute w/o peritonitis | Female | 17 | Public | | 216 | Appendicitis, acute w/o peritonitis | Female | 15 | Public | | 217 | # Rt Tibia | Male | 20 | Public | | 218 | Appendicitis, acute w/o peritonitis | Female | 12 | Public | | 219 | Appendicitis, acute w/o peritonitis | Female | 11 | Public | | 220 | Appendicitis, acute w/o peritonitis | Female | 21 | Public | | 221 | Pneumonia, unspec. | Female | 5 | Public | | 222 | Appendicitis, acute w/o peritonitis | male | 8 | Public | | 223 | Asthma, unspec. w/ acute exacerbation | Female | 18 | Public | | 224 | Appendicitis, acute w/o peritonitis | Female | 27 | Public | | 225 | Appendicitis, acute | Female | 27 | Public | | 226 | Appendicitis, acute w/o peritonitis | Female | 22 | Public | | 227 | UTI e Pregnancy | Female | 36 | Public | | 228 | Urinary tract infection, unspec./pyuria | Female | 50 | Public | | 229 | Appendicitis, acute w/o peritonitis | Female | 8 | Public | | 230 | Pyelonephritis, acute, w/o necrosis | Female | 30 | Public | | 231 | Appendicitis, acute w/o peritonitis | Female | 16 | Public | | 232 | Appendicitis, acute w/o peritonitis | male | 9 | Public | | 233 | Septicemia, gram-negative, unspec. | Female | 30 | Public | | 234 | Asthma, unspec. w/ acute exacerbation | Female | 42 | Public | | 235 | Appendicitis, acute w/o peritonitis | male | 18 | Public | | 236 | Appendicitis, acute w/o peritonitis | Female | 10 | Public | | 237 | Appendicitis, acute w/o peritonitis | Female | 17 | Public | | 238 | POPHTEAL ABCESS | MALE | 7 | Public | | 239 | 34 WEEKS PREGENCY WITH PROM | Female | 39 | Public | | 240 | Appendicitis, acute w/o peritonitis | Female | 29 | Public | | 241 | Appendicitis, acute w/o peritonitis | Female | 42 | Public | | 242 | Appendicitis, acute w/o peritonitis | MALE | 12 | Public | | 243 | Appendicitis, acute w/o peritonitis | Female | 8 | Public | | 244 | Appendicitis, acute w/o peritonitis | Female | 12 | Public | | 245 | APD | Female | 57 | Public | | 246 | PAIN RIF/ POST APPENDECTOMY | Female | 10 | Public | | 247 | Appendicitis, acute w/o peritonitis | Female | 9 | Public | | 248 | Appendicitis, acute w/o peritonitis | Female | 9 | Public | | 249 | Appendicitis, acute w/o peritonitis | MALE | 10 | Public | | 250 | Appendicitis, acute w/o peritonitis | Female | 14 | Public | | 251 | Appendicitis, acute w/o peritonitis | Female | 9 | Public | | 252 | Appendicitis, acute w/o peritonitis | Female | 12 | Public | | 253 | Appendicitis, acute w/o peritonitis | MALE | 17 | Public | | 254 | Appendicitis, acute w/o peritonitis | Female | 13 | Public | | 255 | Appendicitis, acute w/o peritonitis | Female | 13 | Public | | 256 | Appendicitis, acute w/o peritonitis | MALE | 12 | Public | | 257 | Appendicitis, acute w/o peritonitis | Female | 8 | Public | | 258 | Appendicitis, acute w/o peritonitis | MALE | 15 | Public | | 259 | 8 WKS PREGENCY WITH MISSED ABORTION | Female | 43 | Public | | 260 | RETAIN PLANCETA | Female | 22 | Public | | 261 | Appendicitis, acute w/o peritonitis | Female | 16 | Public | | 262 | Appendicitis, acute w/o peritonitis | Female | 10 | Public | | 263 | Appendicitis, acute w/o peritonitis | Female | 10 | Public | | 264 | Appendicitis, acute w/o peritonitis | Female | 37 | Public | | 265 | Appendicitis, acute w/o peritonitis | Female | 16 | Public | | 266 | Appendicitis, acute w/o peritonitis | Female | 17 | Public | | 267 | Appendicitis, acute w/o peritonitis | Female | 20 | Public | | 268 | Appendicitis, acute w/o peritonitis | Female | 9 | Public | | 269 | Appendicitis, acute w/o peritonitis | Female | 12 | Public | | 270 | Appendicitis, acute w/o peritonitis | Female | 12 | Public | | 271 | Appendicitis, acute w/o peritonitis | Female | 9 | Public | | 272 | Appendicitis, acute w/o peritonitis | Female | 17 | Public | | 273 | LYMPHADENITIS | Female | 2 | Public | | 274 | Others Truma | Male | 4 | Public | | 275 | Uterus, hypertrophy | Female | 50 | Private | | 276 | FTP e L.Pain | Female | 28 | Private | | 277 | 37+WKS Pregnancy e PROM | Female | 39 | Private | | 278 | Cholelithiasis, NOS | Female | 46 | Private | | 279 | Cholelithiasis, NOS | Female | 45 | Public | | 280 | Appendicitis, acute w/o peritonitis | Female | 15 | Public | | 281 | Appendicitis, acute w/o peritonitis | Male | 12 | Public | | 282 | FTP e L.Pain | Female | 39 | Public | | 283 | FETAL DISTRESS | Female | 39 | Public | | 284 | FTP e L.Pain | Female | 26 | Public | | 285 | Hernia, inguinal, NOS, unilateral | Female | 45 | Public | | 286 | Appendicitis, acute w/o peritonitis | Female | 30 | Public | | 287 | PULMONARY EDMA/DM | Male | 60 | Public | | 288 | Hernia, inguinal, NOS, unilateral | Male | 55 | Public | | 289 | Appendicitis, acute w/o peritonitis | Female | 10 | Public | | 290 | Appendicitis, acute w/o peritonitis | Female | 14 | Public | | 291 | Appendicitis, acute w/o peritonitis | Female | 11 | Public | | 292 | Appendicitis, acute w/o peritonitis | Male | 16 | Public | | 293 | Appendicitis, acute w/o peritonitis | Female | 8 | Public | | 294 | Appendicitis, acute w/o peritonitis | Female | 12 | Public | | 295 | PREGENCY e OTHER COMPLICATION | Female | 32 | Public | | 296 | Appendicitis, acute w/o peritonitis | Female | 29 | Public | | 297 | Fracture lower arm, healing, aftercare | Female | 42 | Public | | 298 | Appendicitis, acute w/o peritonitis | Female | 16 | Public | | 299 | Appendicitis, acute w/o peritonitis | male | 40 | Public | | 300 | 35 WKS Pregnancy e Anemia | Female | 40 | Public | | 301 | Appendicitis, acute w/o peritonitis | Female | 10 | Public | | 302 | PEptic ulcer disease, unspec. w/o obstruction | Female | 30 | Public | | 303 | Abscess, bursa | Female | 45 | Public | | 304 | Hernia, inguinal, NOS, unilateral | Male | 50 | Public | | 305 | Wound Infection | Female | 48 | Public | | 306 | PEptic ulcer disease, unspec. w/o obstruction | Female | 30 | Public | | 307 | Burn, degree unspec. | Female | 12 | Public | | 308 | ENTERIC FEVER | Female | 30 | Public | | 309 | Appendicitis, acute w/o peritonitis | Female | 18 | Public | | 310 | Worms Infestation | Male | 7 | Public | | 311 | Hydronephrosis | male | 25 | Public | | 312 | COPD, NOS | male | 35 | Public | | 313 | MI, acute, other inferior wall, NOS | Female | 71 | Public | | 314 | Spleenomyogaly | Female | 1 | Public | | 315 | CHOLITHASIS | Female | 48 | Private | | 316 | Appendicitis, acute w/o peritonitis | Female | 14 | Private | | 317 | Appendicitis, acute w/o peritonitis | Female | 42 | Private | | 318 | Appendicitis, acute w/o peritonitis | Female | 11 | Public | | 319 | Appendicitis, acute w/o peritonitis | Female | 30 | Public | | 320 | Appendicitis, acute w/o peritonitis | Female | 8 | Public | | 321 | Pyelonephritis, acute, w/o necrosis | Female | 54 | Public | | 322 | Hypertension, benign | male | 60 | Public | | 323 | Pregnancy e Complication | Female | 42 | Public | | 324 | Septicemia, gram-negative, unspec. | MALE | 64 | Public | | 325 | 36 WKS Pregnancy e Fever | Female | 35 | Public | | 326 | PEptic ulcer disease, unspec. w/o obstruction | Female | 42 | Public | | 327 | Ovarian Cyst | Female | 33 | Public | | 328 | Hemorrhoids, NOS | Female | 19 | Public | | 329 | Appendicitis, acute w/o peritonitis | MALE | 63 | Public | | 330 | Ovarian Cyst | Female | 19 | Public | | 331 | Pregnancy e Complication | Female | 34 | Public | | 332 | Septicemia, gram-negative, unspec. | Female | 12 | Public | | 333 | COPD, NOS | Female | 11 | Public | | 334 | Appendicitis, acute w/o peritonitis | Female | 50 | Public | | 335 | Others Truma | Female | 45 | Public | | 336 | Fracture lower arm, healing, aftercare | MALE | 47 | Public | | 337 | Appendicitis, acute w/o peritonitis | Female | 18 | Public | | 338 | Cholelithiasis, NOS | MALE | 66 | Public | | 339 | Appendicitis, acute w/o peritonitis | Female | 8 | Public | | 340 | MI, acute, other inferior wall, NOS | Female | 64 | Public | | 341 | Meningitis, unspec. cause | Female | 10 | Public | | 342 | Appendicitis, acute w/o peritonitis | Female | 11 | Public | | 343 | Hernia, inguinal, NOS, unilateral | MALE | 2 | Public | | 344 | Appendicitis, acute w/o peritonitis | Female | 9 | Public | | 345 | Hypertension, benign | Female | 54 | Public | | 346 | Vertigo, benign paroxysmal positional | Female | 54 | Public | | 347 | COPD, NOS | Female | 57 | Public | | 348 | Intestinal obstruction, unspec. | Female | 11 | Public | | 349 | Appendicitis, acute w/o peritonitis | Male | 18 | Public | | 350 | Pregnancy e Labour Pain | Female | 54 | Private | | 351 | Appendicitis, acute w/o peritonitis | Female | 54 | Private | | 352 | Post Delivery Coplication | Female | 54 | Private | | 353 | Cholelithiasis, NOS | Female | 49 | Private | | 354 | Sepsis, neonatal | Male | 0 | Private | | 355 | Cellulitis/abscess, unspec. | Male | 10 | Private | | 356 | Appendicitis, acute w/o peritonitis | Female | 21 | Public | | 357 | Pelvic inflammatory disease, unspec. | Female | 44 | Public | | 358 | Ischemic heart disease | Male | 45 | Public | | 359 | Appendicitis, acute w/o peritonitis | Female | 12 | Public | | 360 | Post delivery Complication | Female | 25 | Public | | 361 | Appendicitis, acute w/o peritonitis | Female | 48 | Public | | 362 | Tonsilitis Ac | Male | 12 | Public | | 363 | Septicemia, gram-negative, unspec. | Female | 44 | Public | | 364 | COPD, NOS | Female | 70 | Public | | 365 | Retain placenta | Female | 26 | Public | | 366 | Appendicitis, acute w/o peritonitis | Female | 28 | Public | | 367 | CHOLITHASIS | Female | 39 | Public | | 368 | Appendicitis, acute w/o peritonitis | Female | 11 | Public | | 369 | Hemorrhoids, NOS | Male | 43 | Public | | 370 | Appendicitis, acute w/o peritonitis | Female | 15 | Public | | 371 | Renal failure, acute, unspec. | Female | 41 | Public | | 372 | Appendicitis, acute w/o peritonitis | Female | 14 | Public | | 373 | Hernia, inguinal, NOS, unilateral | Male | 14 | Private | | 374 | Pleural effusion, NOS | Female | 8 | Public | | 375 | Cholelithiasis, NOS | Female | 52 | Public | | 376 | Appendicitis, acute w/o peritonitis | male | 15 | Public | | 377 | Appendicitis, acute w/o peritonitis | male | 65 | Public | | 378 | Appendicitis, acute w/o peritonitis | male | 7 | Public | | 379 | Meningitis, unspec. cause | Female | - | Public | | 380 | Appendicitis, acute w/o peritonitis | Female | 13 | Public | | 381 | Angina, unstable | Male | 45 | Private | | 382 | Cholelithiasis, NOS | Female | 47 | Public | | 383 | Bronchitis, acute | Female | 27 | Public | | 384 | Fracture lower arm, healing, aftercare | Male | 18 | Public | | 385 | Preg., other complications, unspec. | Female | 20 | Public | | 386 | Appendicitis, acute w/o peritonitis | Male | 21 | Public | | 387 | Abscess, bursa | Male | 15 | Public | | 388 | Septicemia, gram-negative, unspec. | Female | 80 | Public | | 389 | Preg., other complications, unspec. | Female | 20 | Public | | 390 | EPILAPSY | Male | 9 | Public | | 391 | Infected wound | Female | 40 | Public | | 392 | Abdominal pain, unspec. | Female | 40 | Public | | 393 | Abscess, bursa | Male | 8 | Public | | 394 | Preg., other complications, unspec. | Female | 36 | Public | | 395 | Meningitis, unspec. cause | Female | 2 | Public | | 396 | Polyp, nasal cavity | Female | 68 | Private | | 397 | Preg., other complications, unspec. | Female | 30 | Public | | 398 | Appendicitis, acute w/o peritonitis | Male | 13 | Public | | 399 | Cholelithiasis, NOS | Female | 30 | Public | | 400 | FTP e L.Pain | Female | 24 | Public | | 401 | Premature labor, delivered | Female | 41 | Public | | 402 | Appendicitis, acute w/o peritonitis | Female | 18 | Public | | 403 | Appendicitis, acute w/o peritonitis | Female | 16 | Public | | 404 | CVA, late effect, unspec. | Female | 50 | Public | | 405 | Anemia, other, unspec. | Male | 40 | Public | | 406 | Head injury, NOS | Male | 13 | Public | | 407 | Abdominal pain, unspec. | Female | 19 | Public | | 408 | Pneumonia, unspec. | Male | 8 | Public | | 409 | CVA, late effect, unspec. | Male | 67 | Public | | 410 | Uterus, hypertrophy | Female | 45 | Public | | 411 | Calculus, urinary, unspec. | Male | 17 | Public | | 412 | Abscess, bursa | Male | 15 | Public | | 413 | Intestinal obstruction, unspec. | Male | 60 | Public | | 414 | Intestinal obstruction, unspec. | Female | 5 | Public | | 415 | Fracture lower arm, healing, aftercare | Male | 8 | Public | | 416 | Intestinal obstruction, unspec. | Female | 25 | Public | | 417 | Urinary tract infection, unspec./pyuria | Female | 7 | Public | | 418 | Septicemia, gram-negative, unspec. | Female | 36 | Public | | 419 | Abortion, missed | Female | 26 | Private | | 420 | Sciatica | Female | 39 | Public | | 421 | Appendicitis, acute w/o peritonitis | Male | 7 | Public | | 422 | Appendicitis, acute w/o peritonitis | Female | 10 | Public | | 423 | Septicemia, gram-negative, unspec. | Male | 10 | Public | | 424 | CVA, late effect, unspec. | Female | 50 | Public | | 425 | Hypertension, benign | Female | 56 | Public | | 426 | Appendicitis, acute w/o peritonitis | Female | 30 | Public | | 427 | DIARRHOEA | Male | 13 | Public | | 428 | Appendicitis, acute w/o peritonitis | Male | 25 | Public | | 429 | Preg., other complications, unspec. | Female | 40 | Public | | 430 | Abdominal pain, unspec. | Female | 21 | Public | | 431 | Appendicitis, acute w/o peritonitis | Female | 32 | Public | | 432 | PNEAMONIA | Female | 3 | Public | | 433 | TONSILITES | Female | 19 | Public | | 434 | Appendicitis, acute w/o peritonitis | Female | 11 | Public | | 435 | Appendicitis, acute w/o peritonitis | Male | 8 | Public | | 436 | Appendicitis, acute w/o peritonitis | Female | 41 | Public | | 437 | Hernia, inguinal, NOS, unilateral | Female | 2 | Public | | 438 | Appendicitis, acute w/o peritonitis | Male | 9 | Public | | 439 | Preg., other complications, unspec. | Female | 40 | Public | | 440 | Abortion, missed | Female | 34 | Public | | 441 | Cholelithiasis, NOS | Female | 35 | Private | | 442 | Septicemia, gram-negative, unspec. | Female | 40 | Private | | 443 | Appendicitis, acute w/o peritonitis | Female | 26 | Private | | 444 | Pneumonia, unspec. | Male | 22 | Private | | 445 | Upper respiratory infection, acute, NOS | Male | 2 | Private | | 446 | Preg., other complications, unspec. | Female | 35 | Public | | 447 | Appendicitis, acute w/o peritonitis | Female | 18 | Public | | 448 | Appendicitis, acute w/o peritonitis | Female | 12 | Public | | 449 | Appendicitis, acute w/o peritonitis | Female | 15 | Public | | 450 | PNEAMONIA | Male | 7 | Public | | 451 | Appendicitis, acute w/o peritonitis | Female | 37 | Public | | 452 | Appendicitis, acute w/o peritonitis | Female | 10 | Public | | 453 | FTP e L.Pain | Female | 23 | Public | | 454 | Appendicitis, acute w/o peritonitis | Male | 18 | Public | | 455 | Hypertension, benign | Female | 40 | Public | | 456 | Abdominal pain, unspec. | Female | 42 | Public | | 457 | Calculus, kidney | Female | 45 | Public | | 458 | Urinary tract infection, unspec./pyuria | Female | 18 | Public | | 459 | Intestinal obstruction, unspec. | Female | 8 | Public | | 460 | Hypertension, benign | Female | 40 | Public | | 461 | Intestinal obstruction, unspec. | Female | 5 | Public | | 462 | Appendicitis, acute w/o peritonitis | Female | 15 | Public | | 463 | Appendicitis, acute w/o peritonitis | Female | 13 | Public | | 464 | Appendicitis, acute w/o peritonitis | Male | 10 | Public | | 465 | Intestinal obstruction, unspec. | Female | 25 | Public | | 466 | Intestinal obstruction, unspec. | Female | 19 | Public | | 467 | tumer right gluteal region | Female | 68 | Public | | 468 | cellulitis Rt leg | Male | 50 | Public | | 469 | ABDOMINAL mass | Male | 13 | Public | | 470 | Appendicitis, acute w/o peritonitis | Female | 8 | Public | | 471 | Septicemia, gram-negative, unspec. | Female | 12 | Public | | 472 | Appendicitis, acute w/o peritonitis | Female | 52 | Public | | 473 | Hernia, inguinal, NOS, unilateral | Male | 55 | Public | | 474 | Appendicitis, acute w/o peritonitis | Female | 14 | Public | | 475 | Hernia, inguinal, NOS, unilateral | Male | 2 | Public | | 476 | CHOLESTECTOMY | Male | 40 | Public | | 477 | POST STReptoccocel ANG | Female | 17 | Public | | 478 | repturer of ectopic pregency | Female | 30 | Public | | 479 | vaginal prolapse/ rectocele/ | Female | 18 | Public | | 480 | Appendicitis, acute w/o peritonitis | Female | 25 | Public | | 481 | Fracture lower arm, healing, aftercare | Male | 17 | Public | | 482 | COPD | Male | 54 | Public | | 483 | Appendicitis, acute w/o peritonitis | Female | 30 | Public | | 484 | Urinary tract infection, unspec./pyuria | Female | 50 | Public | | 485 | Appendicitis, acute w/o peritonitis | Female | 17 | Public | | 486 | APD | Female | 21 | Public | | 487 | 18 WEEKS PROM | Female | 42 | Public | | 488 | Appendicitis, acute w/o peritonitis | Female | 49 | Public | | 489 | CHRONIC DIARRHOEA | Female | 2 | Public | | 490 | Appendicitis, acute w/o peritonitis | Female | 31 | Public | | 491 | Cholelithiasis, NOS | Female | 69 | Public | | 492 | Appendicitis, acute w/o peritonitis | Female | 13 | Public | | 493 | Appendicitis, acute w/o peritonitis | Male | 7 | Public | | 494 | Appendicitis, acute w/o peritonitis | Male | 18 | Public | | 495 | peptic ulcer disease | Female | 42 | Public | | 496 | Appendicitis, acute w/o peritonitis | Female | 16 | Public | | 497 | Abdominal Pain | male | 2 | Public | | 498 | Appendicitis, acute w/o peritonitis | Female | 9 | Public | | 499 | PAIN RIF | Female | 15 | Public | | 500 | DM/AC.FEBRILE ILLNESS | Female | 40 | Public | | 501 | Appendicitis, acute w/o peritonitis | Female | 9 | Public | | 502 | Deep vein thrombosis, distal | Male | 32 | Public | | 503 | Appendicitis, acute w/o peritonitis | Female | 14 | Public | | 504 | Appendicitis, acute w/o peritonitis | Female | 13 | Public | | 505 | CHRONIC DIARRHOEA/MAL ABSORATION SYNDROME | Male | 16 | Public | | 506 | chronic osteomilitis | Male | 7 | Public | | 507 | Preg., other complications, unspec. | Female | 44 | Public | | 508 | Appendicitis, acute w/o peritonitis | Female | 36 | Public | | 509 | CHOLITHASIS | Female | 43 | Public | | 510 | Septicemia, gram-negative, unspec. | Female | 7 | Public | | 511 | Appendicitis, acute w/o peritonitis | Female | 18 | Public | | 512 | Endomatrial RPO's | Female | 40 | Public | | 513 | Appendicitis, acute w/o peritonitis | Male | 9 | Public | | 514 | Septicemia, gram-negative, unspec. | Male | 50 | Public | | 515 | Preg., other complications, unspec. | Female | 35 | Public | | 516 | Pulmonary T.B | Male | 16 | Private | | 517 | Appendicitis, acute w/o peritonitis | Female | 15 | Public | | 518 | CA LIVER | Female | 40 | Public | | 519 | COPD | Female | 50 | Public | | 520 | PNEAMONIA | Female | 35 | Public | | 521 | PAIN EPIGASTRIUM | Female | 30 | Public | | 522 | High Grade Fever | Female | 38 | Public | | 523 | ENTERIC FEVER | Female | 40 | Public | | 524 | Appendicitis, acute w/o peritonitis | Female | 16 | Public | | 525 | Uterus, hypertrophy | Female | 42 | Private | | 526 | Intestinal obstruction, unspec. | Female | 14 | Private | | 527 | Appendicitis, acute w/o peritonitis | Male | 20 | Private | | 528 | Pulmonary T.B | Male | 20 | Private | | 529 | Gastroenteritis, infectious | Male | 15 | Public | | 530 | Ovarian failure, other | Female | 15 | Public | | 531 | Cholelithiasis, NOS | Female | 51 | Public | | 532 | Cholelithiasis, NOS | Male | 55 | Public | | 533 | Gastroenteritis, infectious | Male | 5 | Public | | 534 | Pneumonia, unspec. | Male | 9 | Public | | 535 | Hernia, inguinal, NOS, unilateral | Male | 45 | Public | | 536 | Hydronephrosis | Male | 25 | Public | | 537 | Hydronephrosis | Female | 14 | Public | | 538 | COPD, NOS | Male | 75 | Public | | 539 | Hypertension, benign | Female | 55 | Public | | 540 | Appendicitis, acute w/o peritonitis | Female | 16 | Public | | 541 | Appendicitis, acute w/o peritonitis | Female | 34 | Public | | 542 | COPD, NOS | Male | 67 | Public | | 543 | Appendicitis, acute w/o peritonitis | Female | 34 | Public | | 544 | AC.Asthma | Female | 17 | Public | | 545 | RETROSTEMAL CHEST | Male | 31 | Public | | 546 | EPIGASTRIC PAIN | Female | 41 | Public | | 547 | Appendicitis, acute w/o peritonitis | Female | 41 | Public | | 548 | Appendicitis, acute w/o peritonitis | Female | 10 | Public | | 549 | Anemia, other, unspec. | Male | 11 | Public | | 550 | CHOLITHASIS | Female | 69 | Public | | 551 | KIDNEY CALCLUS | Female | 53 | Public | | 552 | Cellulitis/abscess, face | Female | 8 | Public | | 553 | Pneumonia, unspec. | Female | 2 | Public | | 554 | Ovarian failure, other | Female | 20 | Public | | 555 | Appendicitis, acute w/o peritonitis | Female | 10 | Public | | 556 | COPD, NOS | Female | 100 | Public | | 557 | Upper respiratory infection, acute, NOS | Female | 45 | Public | | 558 | Appendicitis, acute w/o peritonitis | Female | 55 | Public | | 559 | Appendicitis, acute w/o peritonitis | Female | 18 | Public | | 560 | Peptic ulcer disease, unspec. w/o obstruction | Male | 30 | Public | | 561 | Preg., other complications, unspec. | Female | 25 | Public | | 562 | Upper respiratory infection, acute, NOS | Female | 1 | Public | | 563 | Diarrhea, NOS | Female | 80 | Public | | 564 | Preg., other complications, unspec. | Female | 20 | Public | | 565 | Upper respiratory infection, acute, NOS | Male | 1 | Public | | 566 | Metasatic ca colan | Female | 41 | Public | | 567 | Sepsis, neonatal | Male | - | Public | | 568 | Fracture lower arm, healing, aftercare | Male | 19 | Public | | 569 | Pneumonia, unspec. | Female | 40 | Public | | 570 | CVA, late effect, unspec. | Male | 66 | Public | | 571 | Other trauma, unspec. | Female | 74 | Public | | 572 | Asthma, unspec. | Male | 64 | Public | | 573 | Prenatal care, normal, other pregnancy | Female | 28 | Public | | 574 | Cholelithiasis, NOS | Male | 1 | Public | | 575 | Preg., other complications, unspec. | Female | 35 | Private | | 576 | Pneumonia, unspec. | Female | 57 | Private | | 577 | COPD, NOS | Male | 90 | Private | | 578 | Cholelithiasis, NOS | Female | 48 | Private | | 579 | Preg., other complications, unspec. | Female | 20 | Private | | 580 | Sepsis, neonatal | Male | - | Private | | 581 | Preg., other complications, unspec. | Female | 25 | Private | | 582 | Preg., other complications, unspec. | Female | 32 | Private | | 583 | Preg., other complications, unspec. | Female | 32 | Private | | 584 | Preg., other complications, unspec. | Female | 22 | Private | | 585 | Preg., other complications, unspec. | Female | 19 | Private | | 586 | Preg., other complications, unspec. | Female | 20 | Private | | 587 | Septicemia, NOS | Female | 73 | Private | | 588 | Pneumonia, unspec. | Female | 28 | Private | | 589 | Preg., other complications, unspec. | Female | 28 | Private | | 590 | Hydronephrosis | Female | 88 | Private | | 591 | Abortion, induced, w/o comp, complete | Female | 23 | Private | | 592 | Pneumonia, unspec. | Female | 42 | Private | | 593 | Tonsillitis, acute | Male | 1 | Private | | 594 | Preg., other complications, unspec. | Female | 25 | Private | | 595 | Thrombocytopenia, secondary | Female | 16 | Private | | 596 | MI, old | Male | 86 | Private | | 597 | Preg., other complications, unspec. | Female | 28 | Private | | 598 | Appendicitis, acute w/o peritonitis | Female | 15 | Private | | 599 | Preg., other complications, unspec. | Female | 35 | Private | | 600 | Preg., other complications, unspec. | Female | 29 | Private | | 601 | Preg., other complications, unspec. | Female | 27 | Private | | 602 | Preg., other complications, unspec. | Female | 35 | Private | | 603 | COPD, NOS | Female | 70 | Private | | 604 | Sepsis, neonatal | Female | 2 | Private | | 605 | Upper respiratory infection, acute, NOS | Female | 67 | Private | | 606 | MI, old | Female | 63 | Private | | 607 | Asthma, unspec. | Female | 73 | Private | | 608 | COPD, NOS | Male | 80 | Private | | 609 | MI, acute, anterolateral | Male | 86 | Private | | 610 | Tonsillitis, acute | Male | 9 | Public | | 611 | Preg., other complications, unspec. | Female | 28 | Public | | 612 | Preg., other complications, unspec. | Female | 28 | Public | | 613 | Bundle branch block, left | Male | 78 | Public | | 614 | Head injury, NOS | Female | 74 | Public | | 615 | CVA, late effect, unspec. | Female | 72 | Private | | 616 | Preg., other complications, unspec. | Female | 34 | Private | | 617 | Preg., other complications, unspec. | Female | 32 | Private | | 618 | Preg., other complications, unspec. | Female | 32 | Private | | 619 | Fracture lower arm, healing, aftercare | Female | 62 | Private | | 620 | Upper respiratory infection, acute, NOS | Female | 21 | Private | | 621 | Sepsis, neonatal | Male | - | Private | | 622 | Preg., other complications, unspec. | Female | 31 | Private | | 623 | Sepsis, neonatal | Female | 0 | Private | | 624 | Pneumonia, unspec. | Female | 72 | Private | | 625 | Bronchitis, acute | Male | 84 | Private | | 626 | Pneumonia, unspec. | Female | 58 | Private | | 627 | Appendicitis, acute w/o peritonitis | Female | 27 | Private | | 628 | Upper respiratory infection, acute, NOS | Daughter | 22 | Private | | 629 | Preg., other complications, unspec. | Female | 31 | Private | | 630 | Preg., other complications, unspec. | Female | 22 | Private | | 631 | Preg., other complications, unspec. | Female | 20 | Private | | 632 | Cholelithiasis, NOS | Female | 85 | Private | | 633 | Hemorrhoids, internal, uncomp. | Female | 31 | Private | | 634 | Sciatica | Female | 40 | Private | | 635 | Fracture lower arm, healing, aftercare | Female | 62 | Private | | 636 | COPD, NOS | Male | 65 | Private | | 637 | Urinary tract infection, unspec./pyuria | Female | 45 | Private | | 638 | Bronchitis, acute | Female | 71 | Private | | 639 | Pyelonephritis, acute, w/o necrosis | Female | 15 | Private | | 640 | Pulmonary embolism, not iatrogenic | Male | 10 | Private |  1. **Claims processing**:   Number of claims received, processed, settled and rejected (segregated by public and private hospitals up to-date and during the reporting quarter, amount claimed by hospitals and disbursed to hospitals. (detailed list by each hospital may be annexed).   |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | **Hospital-wise** | **No of Claim Reproted** | **No of Claim settled** | **No of Rejected** | **Type of Claim** | **Total cost** | **Amount Disbursed** | | Private Hospital | 115 | 115 | 0 | 100 Cashless Claims 15 Reimbursements | 4,352,943 | 3,617,681 | | Public Hospital | 525 | 525 | 0 | 439 Cashless Claims 86 Reimbursements | 6,431,742. | 5,146,475 | | Total Amount | 640 | 640 |  |  | 10,784,685 | 8,764,156 |   Average time taken by HIO for claims processing.  2 working Hours   1. **Complaint management**   Complain numbers are displaced at all hospitals in shape of banners received upto 15 complains. Most of the complains are about to Eye disease, Dental and Mental illness. And also to empanel CMH.  Complaint box is place at SHP office. UAN number (021-111-111-544) is available on the sehat tahaffuz health cards.  No complaint lodged till date in writing.     1. **Organisational development**:   JLI has established office dedicated for SHP  Facilitation desks at the both Government hospitals.  Deployment of already trained staff.   1. **Marketing**: |

**Success Stories**

Section

3

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| Include any success stories with photos (if any)  Patient Sanwal Hassan 16 years old male patient having medical record number 18-61-98 was admitted on 3 December 2017 to 4 December 2017 for a one day. He was suffering from Ac Gastroenteritis /Acute Appendicitis…  This interview has been taken from his younger brother. I Sameer Hassan residence of Centre Nomal. My brother was admitted at Aga Khan Medical Centre Gilgit, and he is beneficiary of Social Health Protection Initiative having card number 01-04065-01485.When my brother abdominal pains started we move to AKMCG for consultation, After emergency treatment consultant has referred for admission in the hospital. I was sensitized about the usage of SHPI card, due to this social health protection insurance card, we have been benefited to avail services in standardized hospital. The well medication oriented treatment recovered my brother on immediate basis and feeling normalization. The overall expenses around treatment remained zero and card remained beneficial for us.  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  SHPI beneficiary patient Javed Iqbal medical record number 18-63-60 was admitted on 6 December 2017 10-December 2017. He was admitted with Pulmonary T.B.  He is beneficiary of Social Health Protection Initiative having card number 01-04065-00311.  This interview has been taken from his father, I Faiz Muhammad resident of Chilmishdass Nomal. I availed opportunity to use the sehat hifazat card third time for health care. My third child became ill and I was informed by my wife midnight. I inquired the level of illness and got the child suffering a lot. I carried him to the panel hospital enlisted via sehat hifazat. Once I was hesitated concern to finances including in the treatment but at the same time I am internally satisfied that the card will be supportive. Absolutely the card remained supportive and all the expenses bear via the card usage and blessing remained for the protection of child. The health initiative is a unique component for the poor masses of the region but the coverage amount should be increase to avail best opportunity for more protection.  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.  Patient Name: Zeenat Begum  Hospital: DHQ  Diseases: Fracture & Bronchitis  Miss Zeenat a resident of Basin a union council of Gilgit district; admitted in DHQ hospital due to Fracture & Bronchitis.  Zeenat holding a card 01-04065-01503 from cashless scheme under social health protect initiative. She is a mother of five children under economic deprived house and a widow. She was once admitted in the hospital and entire expenses attributed by brothers and uncle. On new admission she received benefits and protection via cashless card, the precondition of health wasn’t satisfactory; on query she told “the health protection card supported me to treat my health in panel hospital, i am feeling normal after the treatment and dependency was reduced in terms of financial pressure”.  The social health protection scheme contributed a lot for the under-privilege classes of the society and we are thankful for the stakeholders |  |  |

Section

4

# Key Challenges and Constraints

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| Highlight important challenges and problems faced during the reporting quarter and remedial actions taken.  **Challenges**   * The City Hospital staff facing challenge concern to daily visit as the main campus distance is far from the visiting area. * The allocated time driven reports aren’t submitted by the two public hospitals; further this will create a restriction to share report on the time. * The available medicines in City Hospital store isn’t available for insured patients and in a result they have to purchase from general medical stores. * Operation theatre staffs prescribe expensive medicines for card holder; due to their prescription Social Health Protection Initiative beaneries exceed his/her limit. |

Section

5

Lessons learned and Recommendations

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| Lessons learnt and recommendations   * SHPI quarterly report is more knowledgeable and informative. * To learn about hospital indicators.   **Recommendations:**   * For more clarification of hospital indicators and narrative writing we need more sessions, if possible. |

Section

6

# Planned activities for next quarter

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Highlight the activities planned for next 90 days   1. **Increasing population coverage**  |  |  |  | | --- | --- | --- | | Activity description | Location/District | Tentative completion date | | **Product development for wider population** | Gilgit Town | 15-2-17 | |  |  |  | | **Presentation of product to OPM for discussion** |  | 13-01-17 | |  |  |  | |  |  |  |  1. **Organisational development**  |  |  |  | | --- | --- | --- | | Training title and description | Location/District | Tentative completion date | | **Construction work is under processing in SHP office and facilitation desks at the both Government Hospitals.** | Gilgit Town | 10-1-17 | |  |  |  | | **Trained staff being deploying at the facilitation centers** |  | 10-1-17 | |  |  |  | |  |  |  | |  |  |  |  1. **Marketing**  |  |  |  | | --- | --- | --- | | Marketing activity | Location/District | Tentative completion date | | **Development and production of printing broadcast materials** |  | End of Feb.17 | |  |  |  | | **Development and installation of bill boards having key messages.** |  | End ofFeb.17 | |  |  |  | |  |  |  | |  |  |  |  1. **Other Project-related Activities**  |  |  |  | | --- | --- | --- | | Activity description | Location/District | Tentative completion date | |  |  |  | |  |  |  | |  |  |  | |  |  |  | |  |  |  | |  |  |  | |